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§4-1A-04.

(a) The Board shall:

- (1) receive, review, and, subject to $\S 4-1A-07$ of this subtitle, resolve complaints filed under $\S 4-1A-05$ of this subtitle from any applicant or the applicant's designated representative alleging that a custodian charged an unreasonable fee under $\S 4-206$ of this title;
- (2) issue a written opinion as to whether a violation has occurred; and
- (3) if the Board finds that the custodian charged an unreasonable fee under § 4–206 of this title, order the custodian to reduce the fee to an amount determined by the Board to be reasonable and refund the difference.

(b) The Board shall:

- (1) study ongoing compliance with this title by custodians; and
- (2) make recommendations to the General Assembly for improvements to this title.
- (c) (1) On or before October 1 of each year, the Board shall submit a report to the Governor and, subject to § 2–1246 of the State Government Article, the General Assembly.

(2) The report shall:

- (i) describe the activities of the Board;
- (ii) describe the opinions of the Board;
- (iii) state the number and nature of complaints filed with the Board; and
 - (iv) recommend any improvements to this title.

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